

Environment & Water

Environment

Blowing Dust

The EPA has developed a regulation to control dust from unpaved roads, unpaved parking lots and vacant lots. The regulation supplements current local regulations and requires the owners and operators of certain unpaved parking lots, unpaved roads and disturbed vacant lots to control dust. The city's Zoning Ordinance requires that parking areas be "dust free" as defined in the Neighborhood Preservation Ordinance Article 2, §39-7.

Blowing dust can be the result of a number different causes and is regulated by different governmental departments. For information or to report blowing dust, call:

- the Maricopa County Department of Environmental Services Complaint line at 602-506-6616 if the dust is from construction or a vacant lot.
- Streets maintenance at 602-262-6441 if the dust is from alleys.
- Neighborhood Preservation at 602-262-7844 if the dust is from parking lots or driveways.

Animal Control

Animal Control Services has many responsibilities including:

- returning animals to their owners;
- investigating and following up on injuries inflicted on animals;
- observing and examining impounded animals for rabies;
- enforcing leash laws and other animal control ordinances;
- capturing and impounding stray animals;
- promoting the adoption of animals or providing for the humane disposal of unwanted stray animals;
- vaccinating dogs and cats against rabies;
- issuing dog licenses as required by law;
- issuing kennel permits; and
- removing dead animals from county roadways only.

Dead Animal Pick-up

The city of Phoenix will remove dead animals in the city right-of-way and pick up dead pets at no cost. It is illegal to bury a dead animal or place it in your trash container for collection. For a fee, commercial companies can pick up dead animals on private property. To have a dead animal in the city right-of-way picked up or a dead pet removed, call the Public Works Department at 602-262-6791. Report dead animals on freeways to the Arizona Department of Transportation at 602-255-7682.

Maricopa County Animal Control Services

2630 W. Eighth St.	2323 S. 35th Ave.
Mesa, AZ 85201	Phoenix, AZ 85009
602-894-9146	602-506-7387

www.maricopa.gov/pets/faq_main.asp

Fireplaces

Fireplace and/or wood stove use is permitted, but don't use them if you don't need to. Wood-burning produces fine particulate matter that can be harmful to our lungs, and carbon monoxide and other toxins can harm our health.

Maricopa County provides a daily recorded advisory, available after 10 a.m., at 602-506-6400. For recorded information about daily carbon monoxide, ozone or particulate levels, call 602-420-9458. If you need a fireplace or wood stove exemption, call 602-506-6700.

Graffiti (*see Neighborhood Services*)

Hazardous Materials

Disposing of Household Hazardous Material

Household hazardous material is anything that is toxic, flammable or corrosive. This includes pool chemicals, brake and transmission fluid, used motor oil, turpentine, paint thinner, spot remover, car batteries, antifreeze, pesticides, insecticides and herbicides. Throwing such items in the garbage, down the drain or on the ground can poison our water and land. Dispose of your hazardous material properly. For information, call 602-256-3310 or visit www.cityofphoenix.org/GARBAGE/bopa.html on the Internet.

The Public Works Department, Solid Waste Division, sponsors citywide hazardous waste disposal events throughout the year at different locations. Hazardous materials such as batteries, oil, paint and antifreeze (BOPA) are collected to keep them out of the city landfill and sewers, and to provide safe, environmentally-sound disposal or recycling.

BOPA Collection Dates and Sites

The collection hours of posted BOPA events are 8 a.m. to 2 p.m. only, Thursday through Saturday. No commercial loads, medical waste, explosives or radioactive waste will be accepted at the events.

BOPA Household Hazardous Waste Collection is a free service for Phoenix residents.

When bringing BOPA items, remember these tips:

- Proof of Phoenix residency will be requested. (Bring your water bill.)
- A maximum of five over-the-road-tires per resident will be accepted. No tractor or oversize tires will be allowed.

- If possible, seal items in their original containers or clearly label all items not in their original containers.
- Place items in a cardboard box. Wrap glass bottles in cloth or newspaper so they do not break while transported.
- Place the cardboard box in the trunk of your car or in the bed of your pickup truck. Keep items away from passengers.
- Follow directions once you reach the event site.

At the site, event staff will unload the BOPA materials from your vehicle. You will be asked to stay inside your vehicle. For information, call 602-256-3310 or go to www.cityofphoenix.org/GARBAGE/bopa.html on the Internet.

Illegal dumping

Our beautiful desert is often marred by illegal dumping. Project HALT, short for Help Attack Littering and Trashing, uses resident volunteers to monitor high-frequency dumping areas and aid in reporting and prosecuting those who dump illegally. To volunteer for the HALT team, call 602-256-3310.

Landfills

Phoenix has two disposal facilities:

The 27th Avenue Solid Waste Management Facility:

- Located at 27th Avenue and Lower Buckeye Road.
- Open from 5:30 a.m. to 5 p.m. Monday through Friday
8 a.m. to 4 p.m. Saturdays and holidays.

The Skunk Creek Landfill:

- Located west of the I-17 on Happy Valley Road.
- Open from 5:30 a.m. to 5 p.m. Monday through Friday
8 a.m. to 4 p.m. on Saturday, Sunday and holidays.

Both facilities are closed on Thanksgiving, Christmas and New Year's days.

On weekends, Phoenix residents with non-commercial loads of 10,000 pounds or less (vehicles plus load) may dump covered loads for free or non-covered loads for \$5. On weekdays, covered loads cost \$5 and non-covered loads cost \$10. All fees must be paid in cash.

On weekdays, Phoenix residents may show the bottom half of their most recent paid municipal services bill, along with matching identifications for free disposal of one small, covered, non-commercial load per month. Non-covered loads still cost \$5. Both facilities feature recycling drop-off areas. For information, call 602-262-6598.

Landscape Assistance

(see *Neighborhood Services – Home Improvement Loans*)

Noise Complaints

Airport Noise

To file a noise complaint or obtain information about aircraft noise, call Sky Harbor International Airport at 602-683-2669 or Scottsdale Airport at 602-266-6473.

Loud Noise and Allowable Time Frames

Construction, demolition, alterations and lawn mowers can start in a residential area between 6 a.m. and 7 p.m. from May 1 to Oct. 1 and on weekdays, except in case of urgent necessity in interest of public health, safety and then only with permit from Development Services.

Ice Cream Truck Vendors

Ice cream trucks only can play pleasing melodies, but not between the hours of 1 and 3 p.m. and 9 and 10 a.m. per chapter 23, section 15 of the city code. In a residential area, it is unlawful for any person to operate an ice cream truck after the later of 7 p.m. or sunset and before sunrise.

Loud Radios

Disturbing noise is not allowed between the hours of 11 p.m. and 7 a.m. Call 602-262-6151.

Phoenix Clean and Beautiful

(see *Citizen Involvement – Volunteer Opportunities*)

Did You Know ...

Phoenix Recycles Bicycles has distributed 4,065 bicycles to low-income citizens in the past five years – an average of more than 800 a year.

Recycling

Garbage and Recycling Collection

Garbage or recyclables (blue containers) are collected Monday and Thursday or Tuesday and Friday. Alley containers (black or green containers) have been placed in the best location for pickup and should not be moved.

Curbside containers must be out by 5:30 a.m. on collection days and removed by 5:30 a.m. the day after collection. Holiday collection is usually one day later than your usual collection. To report a damaged barrel or a missed pickup, call 602-262-7251.

These items are recyclable:

- Plastic bottles and containers with CODES 1, 2, or 6 on side or bottom of container: no plastic bags/wraps or pool chemicals/hazardous waste containers.
 - Food or beverage foam plastics with CODE 6 (egg cartons/meat trays/cups, etc.): no packing/shipping foam material- “peanuts,” rigid blocks, or bubble wrap, no plastic bags of any kind with or without a recycling symbol.
 - Food or beverage glass bottles and jars. No windows, mirrors, dishes, TV’s or light bulbs.
 - Scrap paper; junk mail; newspapers; magazines. No books or telephone books.
 - Cardboard/chipboard; milk cartons; juice boxes.
 - Aluminum and steel cans and clean foil; scrap metal under 25 pounds including small appliances.
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- ✓ All recyclable material must be relatively clean, dry, empty and uncrushed. No need to wash recyclables.
 - ✓ Do not bag, box or tie recyclables.
 - ✓ Remove ALL caps and lids and discard plastic ones in garbage.
 - ✓ No grass, yard or food waste.

Did You Know ...

Public Works employees make 108 visits to your home every year to pick up trash, garbage and recyclables.

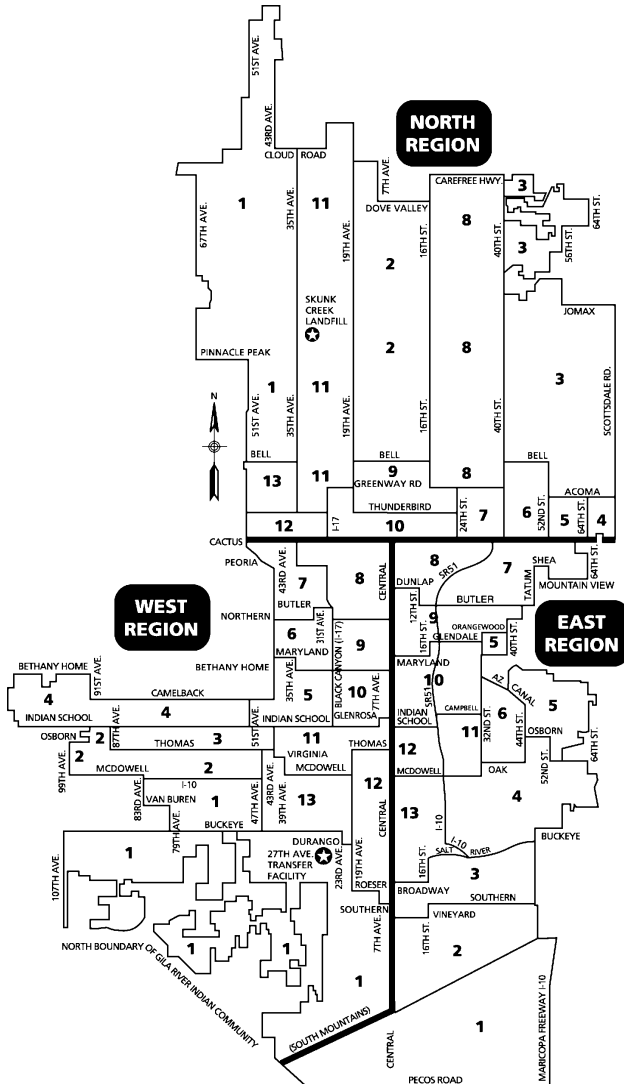
Septic Systems

For assistance with faulty septic systems or requirements for septic system installation, contact:

Maricopa County
Water and Waste Management Department
1001 N. Central Ave., Suite 150 85004
602-506-6666 / 602-506-6676

Installation requirements information: 602-506-4165

Trash Collection Zones



Trash collection – Bulk and Uncontained

Bulk trash, which includes limbs and lumber cut into four-foot lengths, cardboard moving boxes, palm fronds, small scrap metal, appliances, water heaters, furniture and bagged or boxed yard clippings, is collected four times a year. The upcoming week's collection schedule is included on The "City Page", published every Friday in the *Valley & State* section of *The Arizona Republic*. It is also printed quarterly in *Notes*, which is mailed with the city water bill. You can also call 602-262-7251 or see the Annual Trash Collection Schedule calendar at www.cityofphoenix.org/GARBAGE/trshpam.html on the Internet.

Items such as dirt, rocks, concrete, bricks, large auto parts, large heavy metal objects, tires, construction or demolition materials, piping over one inch in diameter and appliances that contain chlorofluorocarbons (CFC's) must be disposed of by the individual. For assistance, call 602-262-7251 or e-mail to pwserve@ci.phoenix.az.us.

Water Services

Phoenix Water Services Department provides water and sewer services within the city. Information is available in English or Spanish. Subjects include: turning on/turning off service; billing questions and rates; water quality; water pressure; problems with service, including emergencies; and information about draining swimming pools. For information, call 602-262-6251 during normal business hours (8 a.m. - 5 p.m., Monday - Friday).

Customer Service Offices

305 W. Washington St.

10255 N. 23rd Ave.

5036 W. Indian School Road

26 E. Baseline Road

TDD/TTY Phone for Hearing Impaired

Customers and others who are hearing impaired may receive all water and sewer services available by calling 602-534-1113.

Turn-on/Turn-off

To start water service, call 602-262-6251. Home owners must provide their name, mailing address, daytime phone number, title company and escrow number. Renters need to provide their name, address and phone number, and the name, address and phone number of the property owner.

To turn off your water service and arrange for a final bill, call 602-262-6251 at least one day before you want service stopped.

Water Emergencies

To report a water emergency, a broken water main/fire hydrant or water gushing from the middle of the street, call 602-261-8000 24-hours a day.

Sewer Emergencies

To report a sewer emergency, sewer back-up or sewer overflow, call 602-262-6691 during normal working hours (8 a.m. - 5 p.m., Monday - Friday) or 602-261-8000 at night or during weekends and holidays.

Emptying Swimming Pools

Draining or back-washing your pool into the street or alley is against the law. Use pool water to irrigate your lawn, plants or shrubs. After using as much as you can, find your sanitary sewer clean-out, usually located within two or three feet of an exterior wall and near the bathroom. Remove the cap and pump the pool water into the sewer at a rate not to exceed 20 gallons per minute; a faster rate could cause it to back-up into your house. You can rent pumps from swimming pool supply stores or equipment rental companies. For information, call 602-262-6251.

Filling Empty Swimming Pools

In its continuing commitment to preventing drowning accidents, the city encourages home owners to fill in their unused or abandoned pools. This can be accomplished professionally by various excavating companies in the Valley. The cost of fill-in depends on pool size and labor involved. If you are considering pool fill-in, you may qualify for a below-market interest loan from the city. Call the Home Improvement Loan Program at 602-534-4457.

High/Low Water Pressure

If you have a problem with your water pressure, call 602-262-6251.